

# CHRISTINA WALKER

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## SYSTEMS ADMINISTRATOR

**Proven ability to create and deliver IT solutions.** Skilled problem identifier and troubleshooter. Comfortable managing systems, projects and teams in a range of IT environments.

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## EDUCATION & TRAINING

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Clayton State University — Morrow, GA

**Bachelor of Science in Information Technology, 2008**

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## HIGHLIGHTS OF IT SKILLS

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- Technical Support
- Project Management
- Troubleshooting and Issue Resolution
- Systems Installation, Configuration & Upgrading
- Productivity Improvement
- Web & Graphic Design
- OS Patches & Updates
- Training & Mentoring

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## PROFESSIONAL EXPERIENCE

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**PREMIER TRANSPORTATION**— Forest Park, Ga, 2006 to 2017

**Systems Administrator** (2007 to 2017)

**IT Assistant** (2006 to 2007)

Hired as a full-time IT Assistant and promoted to Systems Administrator. Duties include: Windows administration, application support and training, network administration, help desk responsibilities, web and graphic design, oversee satellites for fleet of 1000 tractors, responsible for backup of servers, document imaging, Windows server maintenance, and upgrades, EDI liaison between customers and programmers.

**Key Contributions:**

- Evaluated and reconfigured company's server setup, including upgrading imaging server, satellite servers, and EDI server creating more robust and scalable solutions.
- Researched, recommended and implemented enhancements that improved system reliability and performance.
- Trained employees across multiple departments on document imaging in addition to ongoing satellite training for drivers.
- Created website with database backend to streamline safety bonus program and employee attendance.
- Personally selected by CEO to head and oversee alternative fuel fleet.
- Applied for and received \$1,000,000 grant to build CNG station onsite in Forest Park.
- Created, update and maintain company website as well as all promotional marketing material.
- Tested and implemented solutions for Windows 7 compatibility within company network environment.

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## PROFESSIONAL EXPERIENCE

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*(Continued)*

**5 STAR OFFICE FURNITURE**— Atlanta, Ga, 2009 to present

**IT Consultant**

Part-time IT consultant. Provide Windows administration, application support and training for office PC's, printers, and laptops, small business network administration, web, logo, and graphic design.

**Key Contributions:**

- Designed and maintain company website, logo, and marketing materials.
- Researched and recommended ISP. Implemented VOIP, and wireless network.

**APX LOGISTICS** — Forest Park, GA, 2000 to 2006

**Technology Team Lead / Traffic Manager**

Worked with corporate IT, located in Santa Fe Springs CA, concerning systems migration, configuration, administration, upgrades and troubleshooting initiatives. IT support including maintaining and troubleshooting warehouse thin client PC's, scan guns, scales and Zebra commercial barcode printers.

**Key Contributions:**

- Built web based intranet to organize employee scheduling and temp service payroll issues regarding attendance, vacation time and falsifying of time records.
- Converted and uploaded all customer files using FTP & Telnet sessions to a UNIX (QNX) server

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## Technical Proficiencies

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**Windows Platforms:** Windows7, 8, 10, Server 2003, 2008, 2012

**Applications:** MS Office, Adobe CC - Dreamweaver, Photoshop, Adobe Pro, Muse, Docuware, Symantec Back Up Exec

**Databases:** Access, SQL

**Languages:** HTML, CSS